



CUC Swimming Competition Cancellation Policy

1. If swimmers are unable to attend competition after enrollment due to special school events or other special events, please inform their direct coach in the training session as early as possible.
2. If swimmers fail to inform their direct coach during swimming lesson, please call the direct coach no later than 10:00 pm the day before the competition. If the direct coach cannot be reached by phone, please leave a voice message or send a text message to him/her cell phone. Please state clearly swimmer's 1. name, 2. class, and 3. the reason of not attending the competition in the message. The cancellation process is completed ONLY when you receive verbal reply from your direct coach through the phone.
3. If swimmers are unable to attend the competition due to illness or unanticipated events, they must contact the coach(es) responsible to lead the competition before 08:00 for morning events or 1 hour before the afternoon events start. Swimmers MUST also report to their direct coach about their reasons of absence.
4. If swimmers fail to complete the cancellation process, they must report to their direct coach and explain the reasons. Thereafter, swimmers MUST pay the penalty fee to their coach immediately. (Hong Kong Amateur Swimming Association stated that no show penalty is HKD 30 for each event.)

Current Club Ltd.

1st April, 2010